



## ***Frequently Asked Questions (FAQ)***

### ***How often should Onity locks be updated?***

Locks should be updated twice a year after each time change for daylight savings time.

### ***What type of batteries do the Onity locks use?***

Standard AA alkaline or lithium batteries can be used.

### ***What should I use to clean my locks or cards?***

Any cleaning solution can be used except bleach and very potent harsh sanitizers to clean and sanitize the locks. If you have Mag-stripe locks you will want to use cleaning card kits to clean the reader.

### ***Where can I get a template to drill holes to install the lock on a new door?***

Templates can be provided by emailing [hardwarespecialists@carrier.com](mailto:hardwarespecialists@carrier.com).

### ***What Onity products are approved for outdoors use?***

Onity's HT24 Satin Chrome 626 finish and Onity wall readers are the only products that have been approved for outdoor use.

onity.com  
800-424-1433

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