



## **PRODUCT WARNINGS AND DISCLAIMERS**

### **PRODUCT WARNINGS - GENERAL**

THESE PRODUCTS ARE INTENDED FOR SALE TO AND INSTALLATION BY QUALIFIED PROFESSIONALS. CARRIER FIRE & SECURITY B.V., CARRIER FIRE & SECURITY AMERICAS CORPORATION AND THEIR AFFILIATE COMPANIES (TOGETHER AND EACH INDIVIDUALLY "CARRIER") CANNOT PROVIDE ANY ASSURANCE THAT ANY PERSON OR ENTITY BUYING ITS PRODUCTS, INCLUDING ANY "AUTHORIZED DEALER" OR "AUTHORIZED RESELLER", IS PROPERLY TRAINED OR EXPERIENCED TO CORRECTLY INSTALL FIRE AND SECURITY RELATED PRODUCTS.

A PROPERLY INSTALLED AND MAINTAINED ALARM/SECURITY SYSTEM MAY ONLY REDUCE THE RISK OF EVENTS SUCH AS BREAK-INS, BURGLARY, ROBBERY OR FIRE; IT IS NOT INSURANCE OR A GUARANTEE THAT SUCH EVENTS WILL NOT OCCUR, THAT ADEQUATE WARNING OR PROTECTION WILL BE PROVIDED, OR THAT THERE WILL BE NO DEATH, PERSONAL INJURY, AND/OR PROPERTY DAMAGE AS A RESULT.

BEFORE INSTALLING (SECURITY) PRODUCTS, ENSURE THAT ITS FIRMWARE IS UPGRADED TO THE LATEST VERSION, AVAILABLE FOR DOWNLOAD FROM OUR WEBSITE. DURING THE LIFESPAN OF SECURITY PRODUCTS, IT IS IMPORTANT TO KEEP FIRMWARE UP TO DATE.

USERS SHOULD, WHERE APPLICABLE, CHANGE PASSWORDS FREQUENTLY AND ENSURE A HIGH-QUALITY PASSWORD (PASSWORDS SHOULD BE LONG AND COMPLEX ENOUGH, NEVER SHARED, AND ALWAYS UNIQUE). FURTHERMORE, IT IS THE USERS' RESPONSIBILITY TO KEEP ITS ANTI-VIRUS SYSTEM UP TO DATE.

WHILE CARRIER MAKES REASONABLE EFFORTS TO REDUCE THE PROBABILITY THAT A THIRD PARTY MAY HACK, COMPROMISE OR CIRCUMVENT ITS SECURITY PRODUCTS, RELATED SOFTWARE OR CLOUD SERVERS, ANY SECURITY PRODUCT, SOFTWARE OR CLOUD SERVER MANUFACTURED, SOLD AND/OR LICENSED BY CARRIER, MAY STILL BE HACKED, COMPROMISED AND/OR CIRCUMVENTED.

CERTAIN PRODUCTS OR SOFTWARE MANUFACTURED, SOLD OR LICENSED BY CARRIER CONNECT TO THE INTERNET TO SEND AND/OR RECEIVE DATA ("INTERNET OF THINGS" OR "IOT" PRODUCTS). ANY CONTINUED USE OF AN IOT PRODUCT AFTER CARRIER HAS CEASED SUPPORTING THAT IOT PRODUCT (E.G., THROUGH NOTICE THAT CARRIER NO LONGER PROVIDES FIRMWARE UPDATES OR BUG FIXES) MAY RESULT IN REDUCED PERFORMANCE, MALFUNCTION, AND/OR INCREASED VULNERABILITY TO HACKING, COMPROMISE AND/OR CIRCUMVENTION.

CARRIER DOES NOT ENCRYPT COMMUNICATIONS BETWEEN ITS ALARM OR SECURITY PANELS AND THEIR OUTPUTS/INPUTS INCLUDING, BUT NOT LIMITED TO, SENSORS OR DETECTORS UNLESS REQUIRED BY APPLICABLE LAW. AS A RESULT THESE COMMUNICATIONS MAY BE INTERCEPTED AND COULD BE USED TO CIRCUMVENT YOUR ALARM/SECURITY SYSTEM.

THE ABILITY OF CARRIER PRODUCTS AND SOFTWARE TO WORK PROPERLY DEPENDS ON A NUMBER OF PRODUCTS AND SERVICES MADE AVAILABLE BY THIRD PARTIES OVER WHICH CARRIER HAS NO CONTROL INCLUDING, BUT NOT LIMITED TO, INTERNET, CELLULAR AND LANDLINE CONNECTIVITY; MOBILE DEVICE AND OPERATING SYSTEM COMPATIBILITY; AND PROPER INSTALLATION AND MAINTENANCE. CARRIER SHALL NOT BE LIABLE FOR ANY DAMAGES CAUSED BY ACTIONS OR OMISSIONS OF THIRD PARTIES.

BATTERY OPERATED SENSORS, DETECTORS, KEYFOBS, PANIC DEVICES AND OTHER PANEL ACCESSORIES HAVE A LIMITED BATTERY LIFE. WHILE THESE PRODUCTS MAY BE DESIGNED TO PROVIDE SOME WARNING OF IMMINENT BATTERY DEPLETION, THE ABILITY TO DELIVER SUCH WARNINGS IS LIMITED AND SUCH WARNINGS MAY NOT BE PROVIDED IN ALL CIRCUMSTANCES.



PERIODIC TESTING OF THE SYSTEM IN ACCORDANCE WITH PRODUCT DOCUMENTATION IS THE ONLY WAY TO DETERMINE IF ALL SENSORS, DETECTORS, KEYFOBS, PANIC DEVICES AND OTHER PANEL ACCESSORIES ARE FUNCTIONING PROPERLY.


CERTAIN SENSORS, PANIC DEVICES AND OTHER PANEL ACCESSORIES MAY BE PROGRAMMED INTO AN ALARM PANEL AS "SUPERVISORY" SO THAT THE ALARM PANEL WILL INDICATE IF IT DOES NOT RECEIVE A REGULAR SIGNAL FROM THE DEVICE WITHIN A CERTAIN PERIOD OF TIME. CERTAIN DEVICES CANNOT BE PROGRAMMED AS SUPERVISORY. DEVICES CAPABLE OF BEING PROGRAMMED AS SUPERVISORY MAY NOT BE PROPERLY PROGRAMMED AT INSTALLATION, RESULTING IN A FAILURE TO REPORT TROUBLE WHICH COULD RESULT IN DEATH, SERIOUS INJURY AND/OR PROPERTY DAMAGE.


SIRENS/SOUNDERS, INCLUDING INTERNAL SIRENS/SOUNDERS IN PANELS, ARE DESIGNED TO EMIT VERY LOUD SOUNDS. THESE SOUNDS CAN CAUSE HEARING DAMAGE TO PERSONS EITHER IN CLOSE PROXIMITY TO THE SIREN/SOUNDER WHEN ACTIVATED OR EXPOSED TO SUCH SOUNDS OVER LONGER PERIODS OF TIME.

PURCHASED PRODUCTS MAY CONTAIN SMALL PARTS THAT COULD BE A CHOKING HAZARD TO CHILDREN OR PETS. KEEP ALL SMALL PARTS AWAY FROM CHILDREN AND PETS.

#### **PRODUCT WARNINGS – FOR FIRE PRODUCTS ONLY**

 **WARNING:** CARBON MONOXIDE ALARM ACTIVATION INDICATES THE PRESENCE OF CARBON MONOXIDE (CO) AT HIGH CONCENTRATIONS WHICH CAN KILL YOU.

 **WARNING:** FAILURE TO PROPERLY INSTALL AND ACTIVATE THIS ALARM WILL PREVENT PROPER OPERATION OF THIS ALARM AND WILL PREVENT ITS RESPONSE TO FIRE HAZARDS.

 **WARNING:** DUE TO THE LOUDNESS (85 DECIBELS) OF THE ALARM, ALWAYS STAND AN ARM'S LENGTH (ABOUT 2.5 FEET) AWAY FROM THE UNIT OR USE EAR PROTECTION WHEN TESTING.

HOME FIRES DEVELOP IN DIFFERENT WAYS AND ARE OFTEN UNPREDICTABLE. FOR MAXIMUM PROTECTION, INDUSTRY EXPERTS (SUCH AS THE NFPA), RECOMMEND THAT BOTH IONIZATION AND PHOTOELECTRIC SMOKE ALARMS BE INSTALLED TO HELP INSURE MAXIMUM DETECTION OF VARIOUS TYPES OF FIRES THAT CAN OCCUR WITHIN THE HOME. IONIZATION SENSING ALARMS MAY DETECT INVISIBLE FIRE PARTICLES (ASSOCIATED WITH FLAMING FIRES) SOONER THAN PHOTOELECTRIC ALARMS. PHOTOELECTRIC SENSING ALARMS MAY DETECT VISIBLE FIRE PARTICLES (ASSOCIATED WITH SLOW SMOLDERING FIRES) SOONER THAN IONIZATION ALARMS.

PROTECTIVE EYE WEAR MUST ALWAYS BE WORN WHEN WORKING WITH PRESSURIZED CYLINDERS. NEVER SERVICE THE CYLINDER AND VALVE ASSEMBLY UNLESS THE ANTI-RECOIL PLATE AND VALVE PROTECTION PLATE ARE INSTALLED. DEATH, SERIOUS INJURY OR PROPERTY DAMAGE COULD OCCUR.

UNDER NO CIRCUMSTANCES WHILE PERFORMING CYLINDER RECHARGE SHOULD A CHARGED CYLINDER BE ALLOWED TO "FREE STAND" WITHOUT EITHER THE CHARGING APPARATUS ATTACHED OR THE ANTI-RECOIL PLATE INSTALLED. WHENEVER THESE DEVICES ARE NOT INSTALLED, A CHARGED CYLINDER MUST BE SECURELY CLAMPED TO A RIGID STRUCTURE CAPABLE OF WITHSTANDING THE FULL THRUST THAT WOULD RESULT SHOULD THE VALVE INADVERTENTLY OPEN. OPENING OF THE VALVE WITHOUT EITHER THE CHARGING APPARATUS ATTACHED OR THE ANTI-RECOIL PLATE INSTALLED CAN RESULT IN DEATH, SERIOUS INJURY OR PROPERTY DAMAGE.

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SYSTEMS SHOULD BE CHECKED BY A QUALIFIED TECHNICIAN AT LEAST EVERY 3 YEARS UNLESS OTHERWISE INSTRUCTED IN THE PRODUCT DOCUMENTATION AND, IF APPLICABLE, THE BACKUP BATTERY REPLACED AS REQUIRED.

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